



Epic Sky Trek Guide/Challenge Course Facilitator:

The main function of an Epic Sky Trek Guide is to provide an atmosphere in which guests can safely step out of their comfort zone and enjoy a fulfilling highlight to their Colorado vacation.

- Guide guests through their visit to The Epic Sky Trek.
- Be able to efficiently and correctly gear up guests of many differing body types.
- Accurately inspect, record, and maintain safety equipment.
- Maintain a high level of attention and focus throughout the day to effectively manage guest safety.
- Instruct guests on the basic abilities needed to navigate through the Epic Sky Trek.
- Keep guests comfortable and engaged during their visit.
- Utilize strict and professional communications to ensure smooth operations.
- Constantly monitor and provide basic needs for the guests.
- Maintain a friendly and professional attitude at work.
- Utilize best practices and manage risk as best as possible.
- Assist in transporting guests and supplies to and from the course as needed.
- Participate in the improvement efforts of The EDGE and offer constructive feedback for the improvement of guide and guest experience.
- Maintain rescue skills and be able to maintain proficiency under adverse or stressful conditions.

Knowledge, Skills, and Abilities

All guides will be trained per site-specific standards and Colorado state OPS standards for high ropes courses. As part of this training, and during employment the following skills will need focus, understanding, and proficient demonstration.

- Identify, manage, and actively mitigate risks to both guests and guides.
- Focus on professional, respectful, and engaging coaching techniques.
- Understand the forces, loads, and overall physics of a high ropes course and its operations.
- Identify proper use and limitations of equipment, safety lines, rescue kits, and course components.
- Demonstrate proficiency in Incident Response tactics
- Allow guests a challenge by choice experience
- Vary communication techniques for a diverse range of park visitors

Experience and Education

High school diploma or GED. **Candidates must be 18+**. Prior experience with outdoor recreation, athletics, educational roles, high ropes instructor experience, or ziplining is a plus but not required.

Work Environment

Physical Demands: Candidates must have the physical capability to perform technical rescues and assist guests of various sizes throughout the course..

Each Sky Trek guide is required to work in a fast-paced, professional, and team-oriented work environment. The majority of work is conducted outdoors in beautiful Colorado.